

25 May

Hvordan arbejder Falck med grøn omstilling? Hvordan får danske virksomheder større grønt og cirkulært fokus?

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Falck at a glance

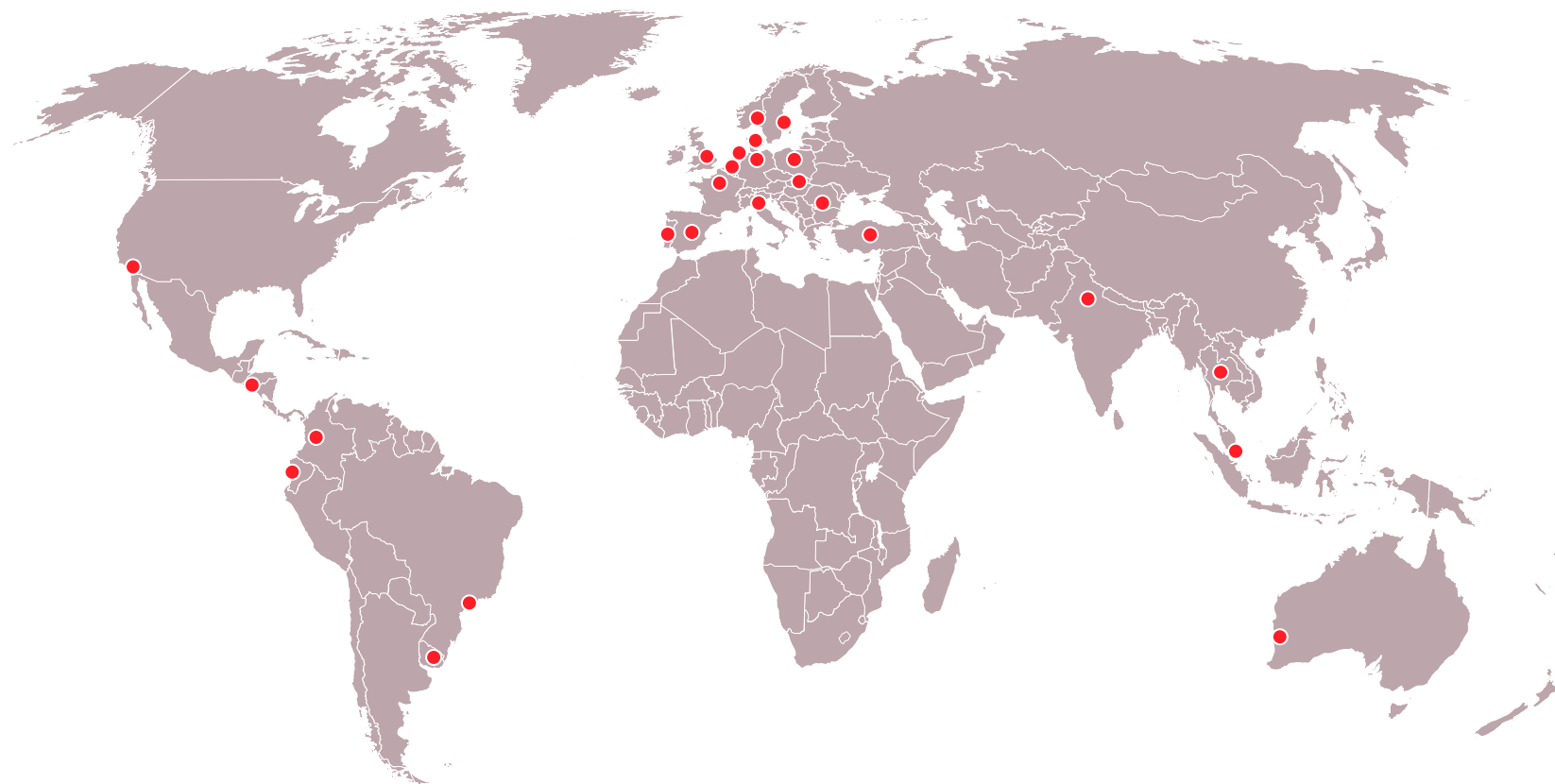




Our purpose

**Advance sustainable
healthcare to meet
people's changing needs**

Falck at a glance



Founded in **1906**

+8 mil Services
In 2021

15,173 Revenue
DKKm 2021

+33,000 Highly
skilled
professionals

26 countries



Colombia, Ecuador,
El Salvador, Panama,
Uruguay



Denmark



Denmark, Norway
Sweden,



Denmark, Germany,
Spain, Sweden, U.S



Belgium, Brazil, Denmark, France,
Germany, Italy, Netherlands, Norway,
Poland, Portugal, Romania, Slovakia,
Spain, Sweden, UK



Australia, India, Poland,
Singapore, Slovakia, Spain,
Thailand, Turkey, UK, U.S

Why sustainability and ESG



In 2021, we significantly raised the bar because...



The world needs it

- Climate change is the single biggest health threat
- Changing demographics and pressure on healthcare systems
- Shortage of healthcare workers

Falck wants it

- Supporting society is part of our DNA
- Board driving ambitions
- Employee engagement



Society, customers and stakeholders expect it

- Increasing expectations from investors and peers
- Increasing awareness from customers
- Increasing regulation and standards



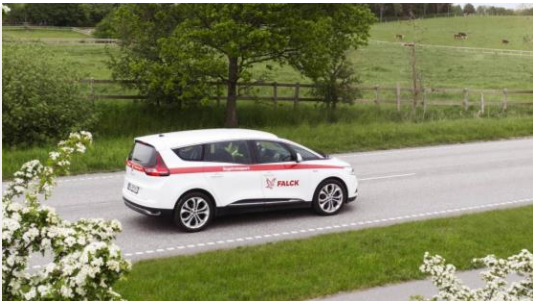
Falck made four sustainability promises

We care for people and society and strive to...



Advance healthcare

Every day, we go to work to improve and save lives and we want to innovate and advance healthcare



Reduce climate impact

We want to reduce our adverse impact from our fleet and commit to Science Based targets



Secure safe, healthy & diverse workplace

To take care of others we must also take good care of ourselves



Ensure Trust

We want to conduct business in a way that never breaches the trust of our employees, partners and customers



Within the past year we backed up promises with targets, ESG governance and ESG linked loan

Our Target areas



Advance healthcare

- Number of services delivered
- Innovate and advocate sustainable healthcare



Reduce climate impact

- 50% reduction of CO₂ (scope 1) by 2030
- 10% y-o-y reduction of CO₂ (tonnes/revenue)
- Green Kilometres
- Commit to Science Based Targets Initiative by 2022



Secure safe, healthy & diverse workplace

- Employee Engagement score increased to 75 by 2025
- 40% Female/total, Executive Management
- 10% y-o-y reduction of Lost Time Injury Rate
- Zero fatalities



Ensure trust

- Whistle-blower reporting ratio >1
- All full-time employees trained every year in our Code of Conduct



Sustainability Report 2021		Unit	Target	Baseline year* 2021
Environment				
CO ₂ e emissions, total ^{1,2}	Total tonnes		50% reduction in 2030 (Baseline: 2021)	53,194
CO ₂ e emissions, relative ³	Tonnes / revenue (DKK million)		10% reduction y-o-y	3.95
Green kilometres	Kms in EVs + kms on HVO / total kms, %			4.7%
Social				
No. of services delivered	Number			8,064,000
Employee engagement	Number (0-100 scale)		75 in 2025	72
Gender diversity, Executive Management	Female / Total, %		40%	40%
Lost Time Injury Rate (LTIR)	LTIs per 1 million working hours		10% reduction y-o-y (Baseline: 2021)	22.1
Fatalities	Number		Zero	1
Governance				
Whistleblower reporting ratio	Number of reports per 100 employees		>1	1.32
Code of conduct – training	% of employees trained		All full-time employees trained every year	55%

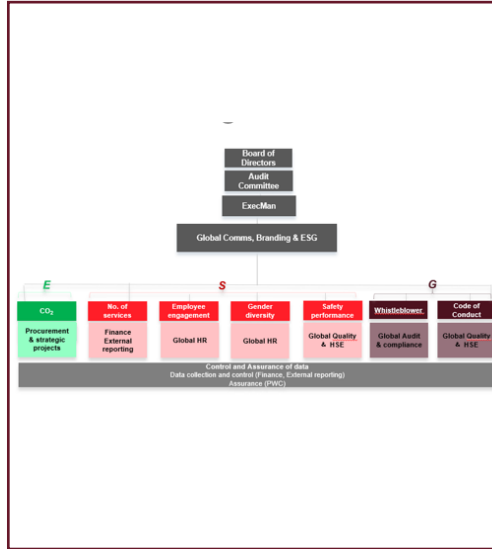
Our experiences so far working strategically with Sustainability and ESG



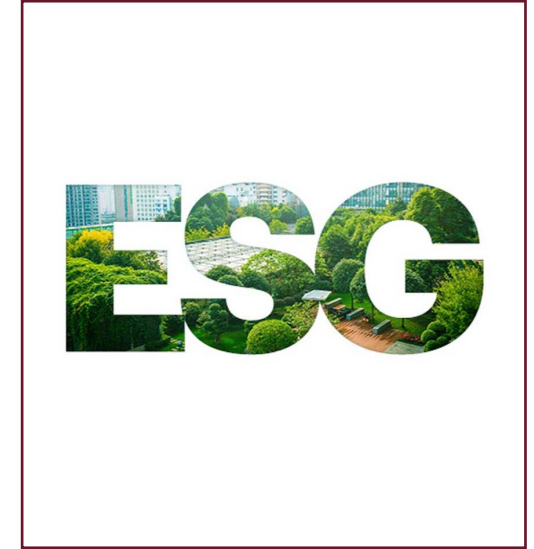
**Dare to be ambitious.
We will learn on the
way**



**Show it don't tell it.
Data, progress and
assurance is key – but
not an easy task**



**Clear governance is
driving change**



**ESG performance
matters and expecta-
tions will increase**

**How are we
working with
green trans-
formation?**

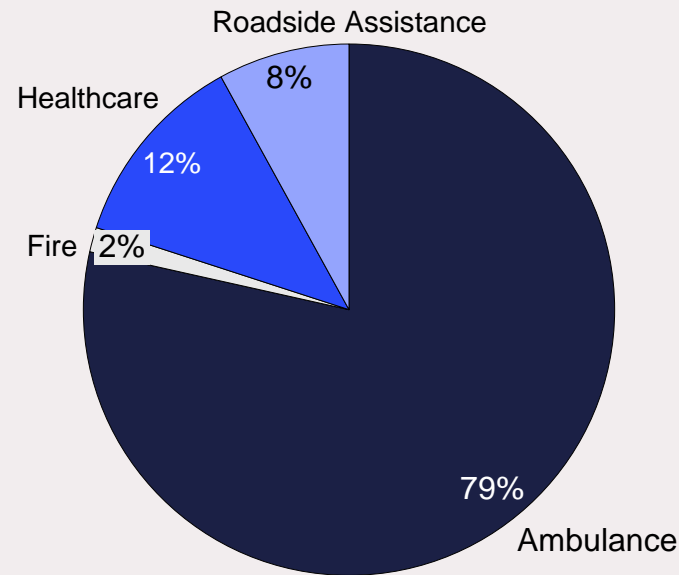


Understanding our CO₂ emissions is first step and next step is to reduce where we can make the biggest difference



Falck's own emissions

- Fleet (scope 1 emissions)



- Target: 50% reduction by 2030
- Utilities (scope 2 emissions)
- No target yet

Falck's value chain

- Purchased goods and services (i.e. medical equipment)
- Employee commuting and flights
- End of life (i.e. medical waste)



Emissions
(scope 3)

- No Target yet.
- Science Based Target to come

We are working with green transformation in various ways while advancing sustainable healthcare

Existing ways of working

1



Smarter ways of working

2



New ways of working
Innovation

3

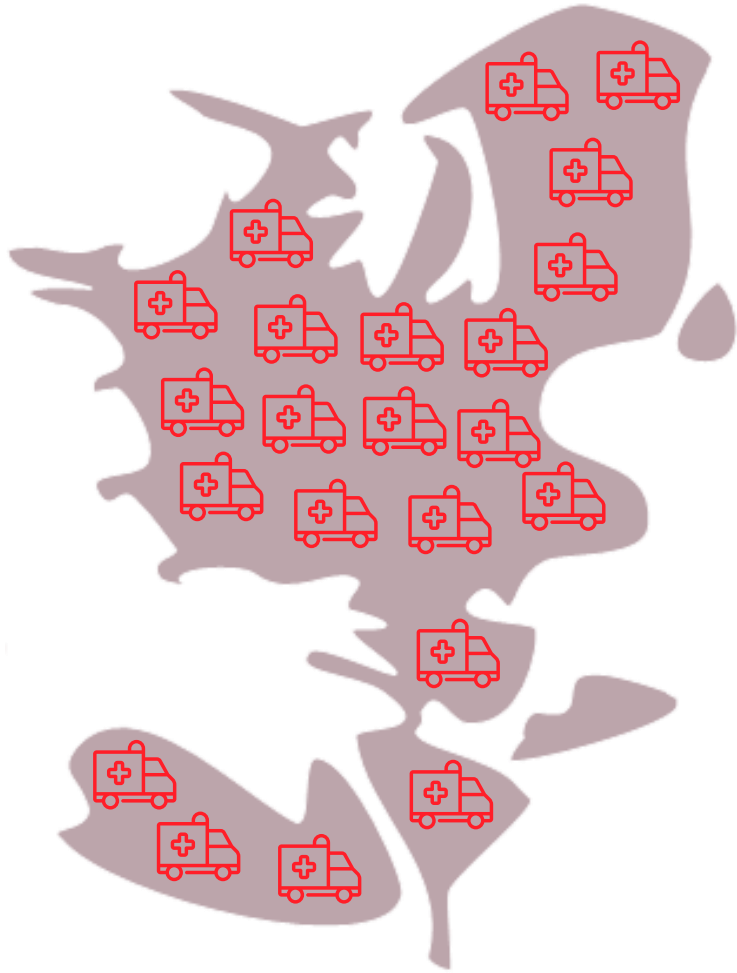


Transformational
ways of working

4



Today, we operate a large fleet of ambulances and must work to reduce emissions through electrification



1

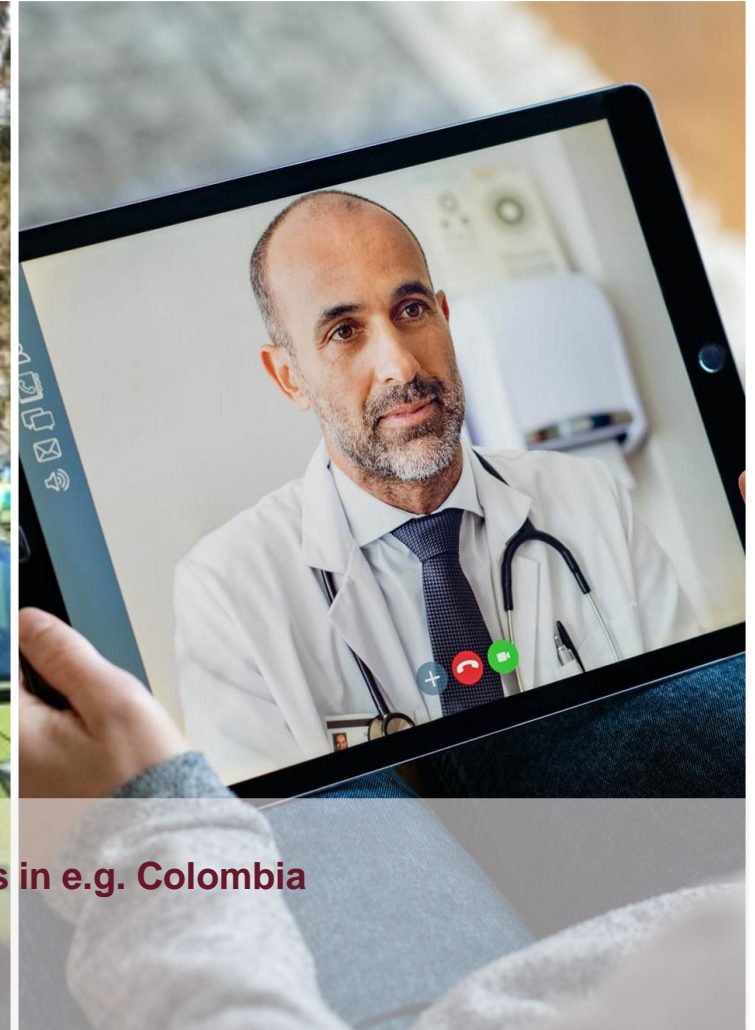
- Towards 100% electric patient transport
- Towards electrification of ambulances, solar panels and alike

We will reduce our emissions even further through digitalisation and online consultations and less use of ambulances

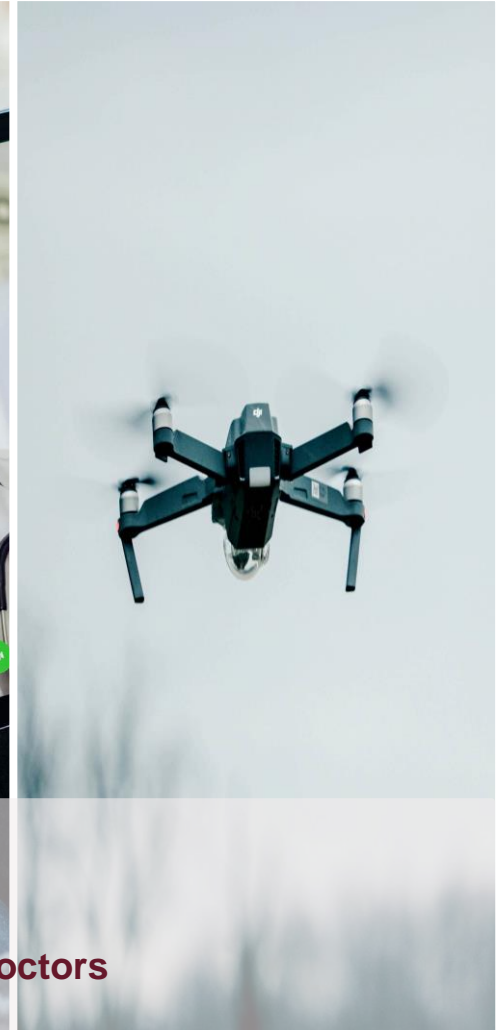
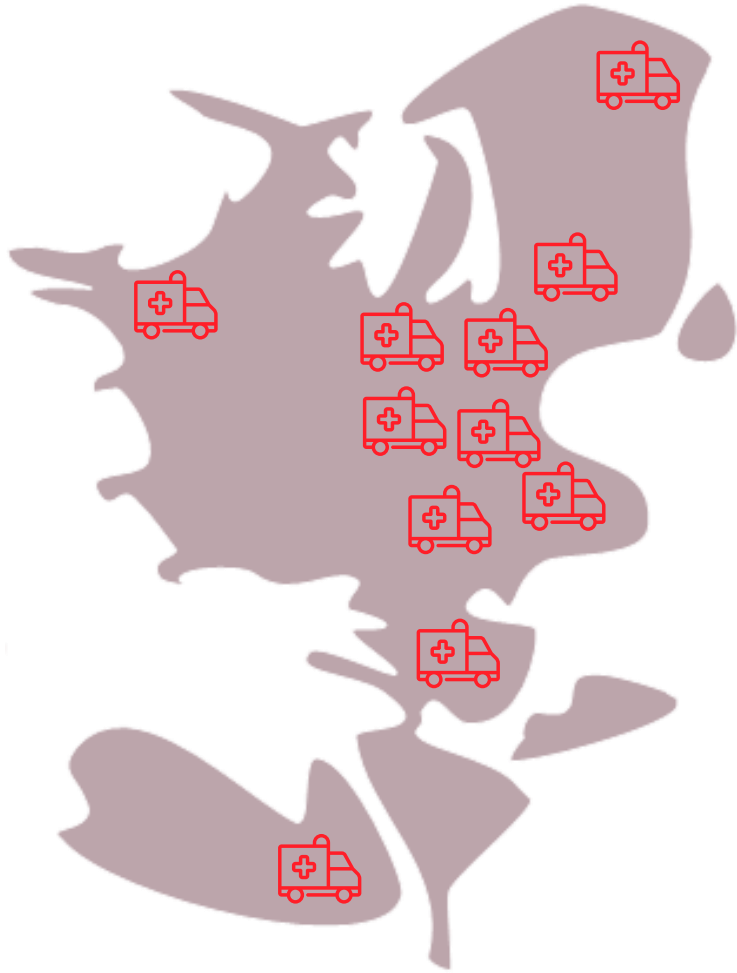


2

- 40% digital consultations in e.g. Colombia



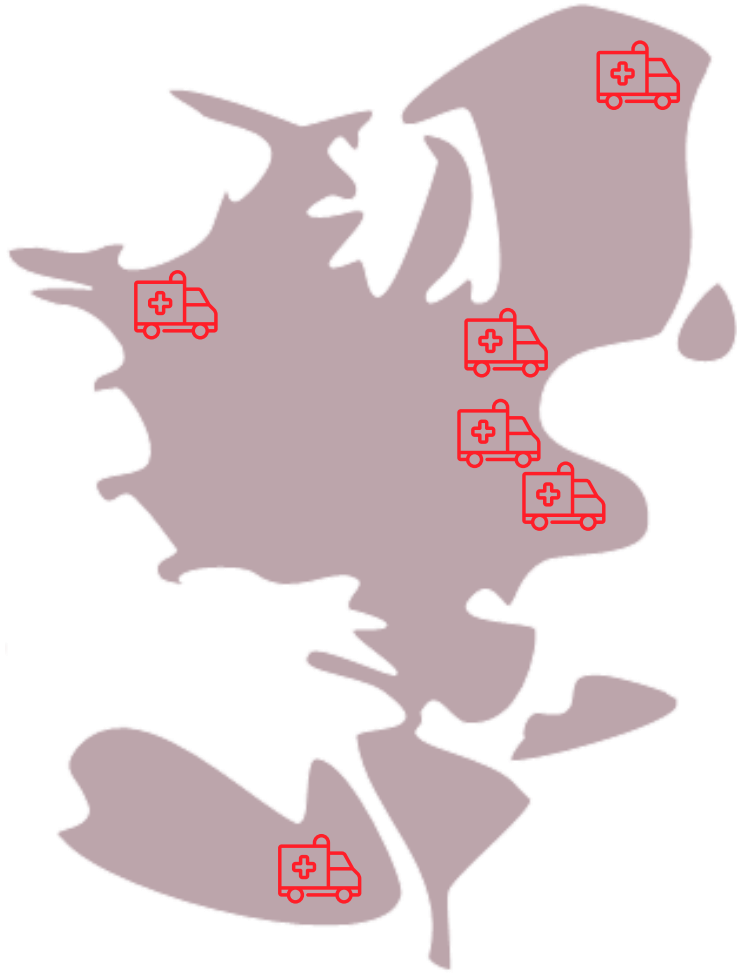
We will continue with innovation and more advanced technology – such as drones – further reducing emissions and ambulances



3

- Drones with blood tests
- Manned drones with paramedics and doctors

In future, we will work in transformational ways – with intelligence in homes, less emissions and few ambulances



4

- New patient perspective
- 24/7 solutions for patients

How to get more on board?





**A need for guidance and a
helping hand to get started**

How to onboard together?

Public Private Partnerships



Public Procurement innovation



Falck.com

